

Accessibility Statement for Wirksworth Town Council

Last Updated: August 2020

This website is run by Wirksworth Town Council. We want as many people as possible to be able to use this website. For example, that means that users should be able to:

Change colours and fonts

Zoom in up to 400% without text spilling off the screen and will reflow in a single column

Navigate most of the website just using a keyboard

Navigate most of the website using speech recognition software

Listen to most of the website using a screen reader

The website text has been made as simple as possible to understand. [AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is:

We know some parts of this website are not fully accessible:

- You cannot modify the line height or spacing of text
- You cannot skip the main content when using a screen reader

What to do if you cannot access parts of this website:

If you need information from this website in a different format to that we provide, please:

- Email enquiries@wirksworth.gov.uk
- Telephone 01629 823408
- Visit the Town Hall, Coldwell Street, Wirksworth, DE4 4EU.
The office is usually open Monday -Thursday 08.30-12.30 but please phone 01629 823408 before attending to ensure someone is available to greet you.

We will consider your request and get back to you within 14 days (pending the Clerk being on holiday/ leave).

Reporting accessibility problems with the website

We are always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or think we're not meeting accessibility requirements, please contact the Clerk via e-mail townclerk@wirksworth.gov.uk or telephone 01629 823408 and the matter will be discussed and investigated with our web designer.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Website and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy how we respond to your complaint, contact the [Equality Advisory and Support Service](https://www.equalityadvisoryservice.com/) [EASS] <https://www.equalityadvisoryservice.com/>

Contacting us by phone or visiting us in person

We do not provide a text relay service for people who are deaf, hearing impaired or have a speech impediment.

Our office does not have an audio induction loop but the adjacent council chamber does have a limited facility.

Our office is physically accessible via a wheelchair lift. Our external door is not automatic but there is an access bell to alert staff who will open the door (during office hours).

Technical information about this website's accessibility

Wirksworth Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Website and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](https://www.w3.org/TR/WCAG21/) (https://www.w3.org/TR/WCAG21/) AA standard, due to the non-compliances listed below.

Non accessible content

The contents listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

There is no text alternative for images, so this information is not available to people using a screen reader. This does not meet WCAG 2.1 success criterion 1.1.1 (non-text content). We have indicated this on the website and have marked them 'decorative' and therefore exempt from any audio description.

The website is navigable via use of keyboard only, however, the highlighted tabs are not prominent so not easily used. This does not meet criterion 2.1.1.: Keyboard.

Disproportionate Burden

The website is navigable via use of keyboard only, however, the highlighted tabs are not prominent so not easily used. This does not meet criterion 2.1.1.: Keyboard. Following discussion with the website provider it is understood that to fully facilitate this the whole coding of the website would need to be rewritten.

There is no way to skip the repeated content in the page header (for example, a 'skip to main content' option). This fails WCAG 2.1 success criterion 2.4.1 (bypass blocks).

It is not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content. This fails WCAG 2.1 success criterion 1.3.4 (orientation).

We have assessed the cost of fixing the issues with navigation and accessing information. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal or finances allow (within one year).

Content not Within the Scope of the Accessibility Regulations

PDFs and other documents

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. Any new PDFs or Word documents we publish will meet accessibility standards. Information documents from outside agencies, which the town council decide publish, do not fall within the scope of the accessibility regulations.

Changes to this statement will be made regularly as we strive to ensure as much accessibility as possible. Disproportionate burden will be considered in exceptional cases for the near future but may not mean forever.

How we tested this website

This website was tested in August 2020. The test was carried out by the Town Clerk and our website provider.

We used the recommended GOV.UK guidance (to do a basic accessibility check if you cannot do a detailed one) and selected a sample of pages to test; pages were chosen at random all found to be compliant on our website: <http://www.wirksworthtowncouncil.gov.uk>

**This statement was prepared on 4 August 2020.
It was last updated on 1 September 2020.**